



Product Profile

CO-OP CIMple Teller is a web-based application that offers a low-cost way to make your participation in CO-OP Shared Branching a productive source of acquirer interchange revenue, as well as a convenience for credit union members. It's a budget-friendly alternative to adding a core processor's CO-OP Shared Branching Teller application with no limitations on the number of branches or teller stations it serves. With CO-OP CIMple Teller, guest members visiting your credit union become valuable contributors to your profitability.

Access to CO-OP CIMple Teller is restricted to IP address. A valid security certificate is also required on each workstation utilizing CO-OP CIMple Teller to allow for connectivity.

Details

Product Details and Minimum Application Requirements

- .NET Framework 3.5 or higher
- OS: Windows XP Vista with SP2 or higher
- Processor: 1 GHz or higher
- RAM: 1 GB (Recommended 2 GB or higher)
- Hard Disk: 280 MB free space or higher
- Web Browser: IE9, IE10, and IE11 are currently supported
- Internet: High-speed Internet connection (recommended for higher performance and efficiency)
- Plug IN support: Browser version either 3.5 or 4.5
- Printers: CO-OP Shared Branching will test existing printers for compatibility. An Epson TM-style POS printer is recommended to print member receipts and to endorse check deposits/payments in accordance with the CO-OP Shared Branching Policies and Procedures.

Transactions Supported

All CO-OP Shared Branching transactions are supported, including:

- Deposits
- Payments
- Withdrawals
- Advances
- Purchases—member requests for official check, money order or other service transfers within the same guest member's account
- Memo field for notification back to guest member's credit union
- Inter-institutional transfers to move funds from an account at one credit union to an account at a different credit union for the same guest member
- Statement/History printout of the last 10 transactions performed on a guest member's account
- Adjustments to correct a transaction for a guest member on the same day

To find out more about CO-OP CIMple Teller, contact CO-OP Shared Branching at sharedbranchingleads@CO-OPfs.org or call 1.800.782.9042, ext 1220.

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