



Link to the technology platform that connects your members with the transactions they need and the innovative services they want.

CO-OP Connect combines a nationwide network infrastructure with a suite of products and services that make it easy to be there for your members across all the channels that matter. It's the only technology platform owned and operated by credit unions that facilitates transactions, while also providing a gateway to today's and tomorrow's leading-edge solutions for convenience and access. From mobile to shared branching and advanced self-service locations across the country, proprietary CO-OP Connect technology lets you expand your service offerings easily and inexpensively whenever you're ready.

What's In It For You

- Dependable network technology from the industry leader that handled a record 3 billion EFT and shared branch transactions in 2014.
- A versatile suite of products and services including mobile banking, remote deposit capture for consumers and businesses, real-time person-to-person payments, plus evolving solutions to meet future payments trends.
- Quick and inexpensive implementation of additional products, enabling credit unions to keep pace with evolving technology.
- The security of a platform operated by a team whose risk management specialists are deeply experienced and constantly working to anticipate and counter emerging threats.
- Cost-effective solutions that leverage the CO-OP Connect infrastructure already supporting more than 5,000 CO-OP Shared Branch locations from coast to coast.

What's In It

- CO-OP Shared Branching—Access to more than 5,200 branches across the country, as if each were your own branch.
- NextGen ATM by CO-OPSM—Advanced ATM functionality with additional shared branching transactions.
- Shared Branching Kiosks—More than 2,000 self-service kiosks available for use by members at 7-Eleven locations.
- Sprig[®] by CO-OP—Comprehensive mobile banking application that implements quickly at a low cost.
- RealPay by CO-OP – Real-time P2P pay-anyone capabilities available as an API integrated into your own mobile banking app, or as a function of Sprig by CO-OP or CO-OP Mobile.
- CO-OP Mobile—Configurable mobile banking app you can customize with your own credit union's branding.
- CO-OP My Deposit—Enables members to scan and deposit checks from home or business, and lets credit unions convert checks to electronic images right at the branch.
- My Deposit Mobile—The ability to “snap-and-deposit” checks from anywhere with a smartphone or tablet.
- CO-OP Member Center—Personalized telephone support that strengthens relationships and helps build revenue 24/7.
 - Member Services—Account and cardholder inquiries.
 - Lending Services—Indirect loan capabilities after hours and weekends.
- CO-OP CIMple Teller—Web-based shared branching for issuer-only credit unions.

CO-OP Connect

A technology platform that enables credit unions to access virtually everything CO-OP offers.



LOCATIONS

CO-OP Shared Branching
NextGen ATM by CO-OPSM
Shared Branch Kiosks
CO-OP CIMple Teller



MOBILE/ VIRTUAL

Sprig[®] by CO-OP
RealPay by CO-OP
CO-OP Mobile
CO-OP My Deposit
My Deposit Mobile



CO-OP MEMBER CENTER

Member Services
Lending Services



CREDIT UNION



CREDIT UNION MEMBER



Is It Right For You?

Credit Union Challenges	CO-OP Connect Solutions
I need a fast and affordable way to give my members the leading-edge mobile experience they want.	CO-OP Connect lets you easily implement solutions such as CO-OP Mobile, My Deposit Mobile and RealPay by CO-OP real-time person-to-person payments.
I want to increase our self-service offerings in the locations most relevant to our members.	With CO-OP Connect, you can take advantage of advanced solutions such as NextGen ATM by CO-OP SM , Shared Branching Kiosk units at 7-Eleven stores and CO-OP CIMple Teller web-based participation in CO-OP Shared Branching.
I want to provide personalized service 24/7, while expanding my sources of revenue.	CO-OP Connect links your members to CO-OP Member Center for round-the-clock Member Services, as well as Lending Services and CO-OP Mortgage Solutions.
I want to invest in a technology platform that maximizes my flexibility and minimizes my costs to add future capabilities as needed.	CO-OP Connect is designed to provide easy and affordable interfaces to a comprehensive suite of solutions that continues to evolve as technology advances.

To connect your credit union to the solutions members are seeking, contact 800.782.9042, option 1236 or send an email to mobilevirtualseads@co-opfs.org

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Be There Be More