

Maximum Support From **The** Service Organization For Credit Unions

CO-OP tailors each ATM program to your specific needs. All service packages include implementation assistance, telecommunication analysis and configuration, continuous monitoring, fault notification options, daily and monthly reporting, and settlement and reconciliation training.

CO-OP supports all current major ATM vendors and models, including:

- Diebold
- Fujitsu
- Triton
- Comnet
- NCR
- Wincor Nixdorf
- Tidel
- Cross

We won't let you fall behind the latest ATM operating systems and software upgrades. Count on CO-OP to be among the first to certify support of each additional device configuration. Our implementation specialists will help you determine the most cost-effective configuration for each ATM; telecommunications options include leased line, frame relay, wireless and dial-up.

We'll be your eyes and ears, generating all the transaction reports and totals you need to manage your network. And when it comes to critical compliance issues like Triple DES or ADA requirements, CO-OP not only keeps you on top of changes but also offers solutions to keep your program current.

Partner With A Proven Leader

Over the past 25 years, CO-OP Financial Services has grown to become the industry's unrivaled EFT provider. Beginning with just 32 ATMs, CO-OP now operates the largest credit union-owned ATM network in the nation. We've quadrupled our growth in the last five years, servicing 25,000 ATMs and processing more than 1.3 billion ATM transactions annually. Call today and we'll explain how CO-OP can ensure your ATM driving success: 800.782.9042, Ext. 7140, or email sales@co-opfs.org.



Ideas. Insights. Innovations.

CO-OP Financial Services
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Rancho Cucamonga, CA 91730

www.co-opfs.org



CO-OP ATM Processing

Don't just automate ... optimize.

Deliver optimum ATM functionality and leave the driving to us.





Meet member expectations, cope with new technology and keep up with regulations without investing in products you'll have to staff and maintain yourself.



Everything You Need

CO-OP ATM Processing takes care of tasks that take up too much of your time, energy and money so you can take care of your members — and grow your business. You'll get everything you need in our ATM driving services.



Why Join CO-OP ATM Processing?

MAXIMIZE EFFICIENCY

- Easily monitor and maintain your ATMs with an array of automated tools, many with Web access — negating terminal downtime
- Save time with Web-based training and convenient, user-friendly interfaces
- Streamline payment processing with check imaging at the ATM

MANAGE YOUR COSTS

- Choose the most cost-effective telecommunication method from CO-OP's list of options for each of your ATM locations
- Grow fee income along with transaction volumes as your network expands to include 25,000 ATMs
- Receive patronage distributions as a member-shareholder of CO-OP Financial Services

EXPAND MARKET PRESENCE

- Enjoy increased market awareness when cardholders recognize the familiar CO-OP Network logo and associate your ATMs with the largest credit union surcharge-free ATM network in the nation
- Cross-sell services at the ATM by creating and distributing targeted marketing campaigns with ATMContent Manager
- Enhance marketing outreach with a wide selection of advertising, promotional and public relations material from the CO-OP Marketing Department
- Increase traffic when members easily locate your ATMs using CO-OP's ATM Locator Services

Online: www.co-opnetwork.org

Phone: 888.SITE.COOP

Text: 692667 (MYCOOP)

GPS: Download to GPS devices



What's In It For Your Members?

Everything your cardholders expect at your ATMs, including: *

- Cash withdrawals, transfers and balance inquiries
- Access to multiple checking and savings accounts (open account relationship)
- Custom receipts, mini-statements and non-cash items like stamps
- Foreign language options and voice guidance
- Envelope-free check and cash deposits

**Some functions are device-dependent.*

What's In It For You?

Everything you need to run an economical, reliable, leading-edge ATM program at maximum efficiency, including:

CHECK IMAGING—the first system that captures electronic images of checks and verifies deposits at the ATM

DEVICE INQUIRY—view the status of all your ATMs online

GASPER ONLINE—the industry-leading, Web-enabled tool that allows you to monitor, notify and track ATM faults and incidents remotely

CASH MANAGER—instantly view ATM cash positions and eliminate unnecessary cash supply trips

DATA NAVIGATOR—offers real-time access to transaction data for research, and our easy-to-use exception processing system

ATMCONTENT MANAGER—create and download advertising and graphics to targeted ATMs

REMOTE KEY DISTRIBUTION—the most economical and efficient way to manage ATM keys

Behind the tools is a team of professionals who take care of the complexities — they supply solutions, implement, train, support and inform. Our EFT experts will help you compete with the biggest and the best.